

Most Immediate
By Speed Post

JATINDRA NATH SWAIN, I.A.S.,
PRINCIPAL SECRETARY TO GOVT.



PUBLIC (LAW & ORDER.B) DEPT.,
SECRETARIAT, CHENNAI-600 009.

D.O. Letter No.1304/L&O.B/2014-1, Dated : 09.04.2014.

CCTNS
Dear Thiru / Tmt.

Sub : LAW & ORDER – Crime and Criminal Tracking Network and Systems (CCTNS) – Citizen Portal – Review of progress by District Collectors in the monthly Law and Order Meeting with Superintendents of Police – Regarding.

Ref : From the ADGP, SCRB, Chennai, Letter No.27/SCRB/CCTNS/2011, dated 18.03.2014.

As you are aware, the Crime and Criminal Tracking Network and Systems (CCTNS) has been approved as one of the Mission Mode Projects (MMPs) under the National e-Governance Plan (NeGP) and it aims at creating a comprehensive and integrated system for enhancing the efficiency and effectiveness of policing through adoption of principles of e-Governance and creation of a Nationwide networking infrastructure. The Hon'ble Chief Minister had inaugurated the CCTNS project along with Citizen Portal in Tiruvallur, Ariyalur and Sivagangai Districts and Coimbatore Commissionerate on 13.03.2013 and the implementation in the remaining 30 Districts and 5 Commissionerates was completed on 30.09.2013 and the citizen portal, (i.e.), <http://eservices.tnpolice.gov.in/>, was enabled to public for sending online complaints.

2. Further, the Police Department has been included as one of the 15 Government Departments for providing e-services through Common Service Centre (CSC) and this facility was launched by the Hon'ble Chief Minister on 24.02.2014.

3. During the review of the project in the State Apex Committee Meeting on 08.01.2014, the Chief Secretary desired to create more awareness and publicity regarding the services available in the Citizen Portal. I am, therefore, to request you kindly to create more awareness and publicity regarding the CCTNS Citizen Portal (<http://eservices.tnpolice.gov.in/>) and also to review the progress of online complaints in the monthly Law and Order Meeting with the Superintendents of Police, as part of e-governance initiative in the districts.

Yours sincerely,
Sd./-

To

All District Collectors.

Copy to :

The Director General of Police, Chennai-4.

The ADGP, SCRB, Chennai-28.

// True copy //


SECTION OFFICER

09/04/14